

# PRODUCT RECALL NOTIFICATION

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RE: Product Recall of

Dear ,

We are writing to inform you of an urgent product recall affecting , which you may have purchased from our company. The safety and satisfaction of our customers are of utmost importance to us and we take any potential issues very seriously.

This recall has been initiated due to . The following details will help you identify if your item(s) are affected:

## **Batch/Serial Numbers Affected:**

We kindly ask all customers who have purchased the affected product to immediately stop using it and return it to your local retailer for a full refund or exchange. Alternatively, you can contact our customer service team at for further assistance.

For more information regarding this recall and the actions we are taking to prevent a reoccurrence, please visit our website at .

Once again, we apologize for any inconvenience and thank you for your understanding and cooperation.

Sincerely,